



March 26, 2020

These are unprecedented times for our country and I wanted to reach out to reassure you that all of us at NutriSource® Pet Foods hope you are doing well, staying safe, washing your hands, and remaining connected with your loved ones while practicing social distancing. It is during times like this that we are reminded of what matters most to us at NutriSource® Pet Foods; our community of consumers, retail partners and vendors. We consider you all family.

NutriSource® Pet Foods is observing all federal and state mandated regulations. We remain open for business as an “essential” provider of food for our nation’s pets. We continue to produce as we always have, and will do so as long as we can provide the safety necessary for our employees and community. Along with the sanitation and medical products industries, we have seen incredible increases in purchasing behavior. We truly appreciate the business, and want to assure you we are here for you and your pets during this time. Currently we have been able to meet the increased demand, and do not anticipate any major shortages. We continue to produce the recipes you have come to know and trust and plan to continue.

Are you home restricted and need pet food? We recommend first calling your normal retailer for NutriSource® Pet Food. As a company we are seeing amazing community support from our retail partners as they add online purchasing options, home delivery, and curbside pick-up for their customers. Your local purchase will keep your dollars within your local economy; always a good thing, and even more so right now. Feel free to click on this link to our “Where To Buy” retail locator to find the phone number for your local retailer <https://nutrisourcepetfoods.com/where-to-buy>.

If you are uncertain on how to find a delivery option our Customer Service department is ready to help.

- Email: tufcustservice@klfamilybrands.com
- Website contact: <https://nutrisourcepetfoods.com/contact>
- Call: (800) 525-9155

Thank you so very much for your continued support of NutriSource® Pet Foods. We truly appreciate your business and value your pet’s health. Most importantly stay safe.

All the best,

A handwritten signature in blue ink that reads "Chase Rasmussen". The signature is written in a cursive, flowing style.

Chase Rasmussen

Vice President, NutriSource Pet Foods